



Galway Community Circus

Cancellation Policy for Galway Community Circus Activities

**Updated: April 2026 - Registration and Cancellation
Subscription Terms**

1. Galway Community Circus's weekly program runs a 10-month subscription term from Sept to June through our online system. Subscription plans are paused for July and August and resume in September. **Monthly fee:** The monthly fee is calculated by dividing the total cost of a class by the number of subscription months. Please note that the monthly fee does not reflect the number of classes in any given month.
2. Members may join classes throughout the term; **cover payments** may apply depending on the start date.
3. Current members will be offered a 2-week priority renewal period in June before we open registration to new members. All members must re-register within this time period with Galway Community Circus each term to guarantee their place in a class after which places cannot be held.
4. When a member misses a class, make-up classes or refunds are not available. For unexplained absences of more than 6 weeks GCC reserves the right to cancel a registration.
5. For classes missed due to injury or illness a medical note from a Doctor, Hospital, or Chartered Physiotherapist must be provided to be eligible for a refund. This note must include the start and end date of the absence. Refunds can only be given from the date we are notified by email and for a maximum of six weeks. Refunds will only be issued upon return to classes. For longer absences Galway Community Circus may request that the member cancels their registration.
6. In the event of closure in exceptional circumstances that are beyond management control, for example adverse weather conditions, refunds cannot be processed. Where possible the Circus will do its best to schedule a 'make up' class. This may not always be possible. These classes will only be cancelled on government or met Eireann advice.
7. In the event of a closure in further exceptional circumstances that are also beyond management control refunds will be processed if the closure passes 2 weeks. These refunds will incur a 10% administrative fee.

Cancellation Policy for Subscription Terms.

- Subscription term payments will be taken on the 1st of every month.
- You must notify us of the intention to cancel by email at info@galwaycircus.com
- Any refunds for subscription terms will be calculated based on the date of cancellation and are at the discretion of GCC admin fees may apply.
- Outstanding fees for classes already attended may also apply depending on the cancellation date and must be paid promptly.
- Unpaid outstanding fees could impact future registrations.

Cancellation Policy for Standard Terms (pay in full at time of booking)

- Cancellations 2 weeks or more before classes begin are eligible for a full refund.
- Cancellations within 1 week of the class start date are eligible for a 50% refund.
- No refunds are issued for courses shorter than 6 weeks once the course has started.
- For courses longer than 6 weeks, a refund may be issued for the remaining balance of the term, minus a €20 administration fee.

Cancellation Policy for Camps

- Cancellations up to one month before the start of camps are eligible for a full refund, minus a €20 administration fee.
- Cancellations with up to one week's notice before the start date are eligible for a 50% refund.
- Refunds requested in the week before camp are at the discretion of GCC.

Thank You

Galway Community Circus sincerely thanks all members and families for their continued support, cooperation, and understanding.